Table of Contents

Letter from our CEO & our Benefit Governors ..................... 3
Brand/mission statement ..................... 4-5
AllCare Health Board of Governors .......... 6
AllCare CCO Board of Governors ........... 7
Our employees ................................. 8-9
Health equity ................................. 10-11
2017 B Impact report .......................... 13
Social determinants of health community engagement .......... 14-18
Community investments ....................... 19-21
Our impact on the environment .............. 22
2018 Benefit goals ............................. 22-23
Letter from our CEO

We have long recognized the real value in the social, economic, and environmental concerns of our stakeholders, including our employees, customers, and community members.

In addition to our registration in 2016 with the State of Oregon as a Benefit Company, in August 2017, we were proud to obtain third party verification from B Lab® and officially join the community of Certified B Corporations® who are “using business as a force for good.” We continue to closely examine our impact on Southern Oregon as a whole—its people and its environment—to work even harder to serve our region.

We live and work in this community.

AllCare Health is locally-owned by 90+ Southern Oregon doctors and health providers who have been working together to serve the community since 1994. Our leadership team understands first-hand when its decisions impact and affect our neighbors and fellow Southern Oregonians. One thing that is talked about a lot in this community is the importance of local ownership. AllCare Health is an example of a local enterprise at work. Our local connection is something we value.

Sincerely,
Doug Flow, PhD

From our Benefit Governors

“AllCare’s physician-led company and the state of Oregon’s CCO model, is a very positive partnership and is producing advantages for society by making people healthy. As AllCare as added to this structure by becoming a Benefit Corporation, and is continuing the tradition to enhance people’s lives and improve our local communities.”

Charles Rund
Benefit Governor,
Josephine & Curry Counties

“My role as Benefit Governor is to ensure that AllCare Health achieves the high standards expected of a Benefit Company. My intention is that we reach, and have a positive impact, on everyone in the communities we serve.”

Peter Buckley
Benefit Governor,
Jackson County
Our mission & brand promise
Our mission

Working together to provide quality, cost-effective healthcare for our communities.

Brand promise

Changing healthcare to work for you.

We are local
- Our leadership and employees work and live in Southern Oregon.
- We are active and supportive members of our communities.
- We are aware of our communities’ needs.

We are compassionate
- We aim to provide quality care for all.
- Through integration of physical, behavioral, and oral health, we are able to provide holistic care that meets individual needs.
- Our compassion leads to better patient experience and healthier communities.

We are innovative
- Because of our involvement in local communities, we are able to build unique programs that meet the specific needs of children, adolescents, adults, and seniors.

We are helpful
- We focus on friendly customer service for all of our members and providers.
- We offer proactive community-based care.
Our Board of Governors

Richard Williams, MD
Chair
Family Practitioner

Thom Eagan, DO
Vice Chair
OB/GYN

Susan Seereiter
Secretary/Treasurer
Business Advocate/City of Grants Pass

Karim Callahan
Executive Director
Josephine Community Library, Inc.

Vincent Lucido
Retired Insurance Executive

Jessica Durrant
Director of Teaching, Learning, and Federal Programs – Three Rivers School District

Katherine Johnston, MD
Pediatrician

Lisa Callahan, CPNP
Pediatric Nurse Practitioner

Charles (Chuck) Rund
President, Charlton Research Group

Heather Merlo, MD
Family Practitioner

Karen Hoskins, CFNP
Family Nurse Practitioner

Mark Jones, MD
General Surgeon

Mark Simchuk, DPM
Podiatrist

James Van Horne, MD
Orthopedic Surgeon
Our Board of Governors

AllCare CCO

Richard Williams, MD  
Chair  
Family Practitioner

Thom Eagan, DO  
Vice Chair  
OB/GYN

Karla McCafferty  
Community Vice Chair  
Executive Director, Options for Southern Oregon

Susan Seereiter  
Secretary/Treasurer  
Business Advocate/City of Grants Pass

Ed Smith-Burns  
Council Representative  
Jackson County

Katherine Johnston, MD  
Pediatrician

Lisa Callahan, CPNP  
Pediatric Nurse Practitioner

Rep. Peter Buckley  
Former Oregon State Representative

Charles (Chuck) Rund  
President, Charlton Research Group

Heather Merlo, MD  
Family Practitioner

Karen Hoskins, CFNP  
Family Nurse Practitioner

Mark Jones, MD  
General Surgeon

Mark Simchuk, DPM  
Podiatrist

James Van Horne, MD  
Orthopedic Surgeon

Cindy Mayo  
Former CEO, Providence Medford

Dorothy Schweitzer  
Council Representative  
Josephine County

Pamela Ortiz, DDS  
Pediatric Dentist

Kai Philipp Olshausen, MD, PhD  
Internist

Georgia Nowlin  
Council Representative  
Curry County

Phil Ortega  
Student Services Supervisor  
Eagle Point School District
Our employees
Top Workplaces 2017

For the fourth consecutive year, AllCare Health has been recognized as one of Oregon’s Top Workplaces. Each year, the Oregonian identifies companies that have created exceptional places to work during the past year. The annual lists are compiled through employee feedback surveys conducted by WorkplaceDynamics, LLC, headquartered in Exton, Penn.

“It’s important to our employees that their voices are heard by their department managers and by our leadership team. Employees are confident that when they share their needs or concerns, action will be taken.”
—Kathy Charles, Human Resources Manager

AllCare Employees Spread a little Holiday Cheer! AllCare Employees banded together and put up their own money to sponsor 6 families in need during the holidays. They purchased items from “Wish Lists” presented by each family, wrapped the presents, and made sure they were delivered in time for a Happy Holiday morning.

“Best Christmas Ever! ...kids loved it...we felt blessed and are very thankful — Thank you AllCare!”

2017 Employees employed, by county

- Curry ........................................... 3
- Douglas ........................................ 2
- Jackson ........................................ 53
- Josephine .................................... 159
Our company and employees work with community members, neighboring businesses and local organizations to create a happier, healthier community for all southern Oregonians.
Health equity

AllCare Health has formed an **Health Equity & Inclusivity Action Team** to review and enhance our internal Policies and Procedures to better address the cultural and linguistic needs of our employees and members. They were also tasked to find ways to positively influence the healthcare provider network to do the same. The key areas that the team focused on were:

- Cultural and Health Equity
- Workforce Diversity
- Improvement for Underserved Populations

**Goals met in 2017**

**Goal:** **Have all staff, for all lines of business, trained in our internal Cultural Humility Training by June 2017.**

In partnership with So-Health-E, AllCare’s Health Equity & Inclusivity Action Team developed a training session based on the CLAS standards. The training was designed to empower participants with the ability to:

- Understand the fundamentals of cultural competency, diversity, and inclusion.
- Examine their own personal lenses and biases.
- Examine the concept of cultural humility and the link to life-long learning and service equity.
- Understand the impact of privilege and unconscious bias on health outcomes for marginalized populations.
- Examine the National Standards for Culturally and Linguistically Appropriate Services (CLAS) in Health and Healthcare.
- Identify current challenges and barriers to providing healthcare, educational, and social services to culturally, ethnically, linguistically, and socially diverse populations in Southern Oregon.
- Learn strategies for providing culturally responsive services, to improve community engagement, and increase inclusion of diverse communities.
Goal: Conduct equity surveys of healthcare offices who are participating in AllCare Health’s Alternative Payment Models (APMs), and who are providing services to our AllCare CCO members.

Members who receive services from a provider office that participates in AllCare Health’s Alternative Payment Models (APM) are surveyed annually to determine patient satisfaction with access to care and their provider. In an effort to make the program more equitable, the following question was added to the survey:

*Do you feel that you were treated differently from other patients because of any of the following? (Check all that apply) Insurance Type, Race, Gender, Age, LGBTQ, Disabled, Language, Other.*

A total of 1,980 surveys were completed in January 2017 and used as a baseline to evaluate provider offices before AllCare Health implemented a large education campaign around cultural humility and transgender health.

Goal: Increase the availability of Certified Medical Interpreters in the region.

AllCare Health coordinated with the Oregon Health Authority and So-Health-E to bring two Medically Certified Spanish Language Interpreter training sessions to our region. This effort led to the addition of 39 Certified Medical Interpreters to our service area.

AllCare Health is developing an internal, permanent training that will be available for interpreters in the region. In addition, we have become Oregon’s Third CCHI Certified Medical Interpreter Testing Site and are the only location outside of Portland, in the State of Oregon, to offer both the written and oral exam.

As of June 19, 2017, the following had completed Health Equity training:

- **100% of current AllCare Staff** (210 employees).
- **81 external participants** from these organizations and programs:
  - ReadyRide
  - Southern Oregon Education Service District
  - Grants Pass School District*
  - Southern Oregon Health Equity Coalition
  - Coates and Kokes
  - U-Can
  - Options for Southern Oregon
  - Hearts With A Mission
  - Futures Without Violence
  - Southern Oregon Success
  - Josephine County Public Health
  - Rogue Valley Council of Governments
  - La Clinica Community Health
  - Mountain View Family Practice
  - OnTrack Recovery

*On May 22nd, Grants Pass School District sent 120 classified staff (Bus Drivers, Teachers Aides, Janitorial Staff, etc.) through a 4-hour cultural agility training facilitated by AllCare Health and So-Health-E staff. 480 additional staff will be trained over 18 months.*
## Overall Rating

<table>
<thead>
<tr>
<th>Category</th>
<th>Total Points</th>
<th>Median Score*</th>
</tr>
</thead>
<tbody>
<tr>
<td><strong>Environment</strong></td>
<td>115</td>
<td>55</td>
</tr>
<tr>
<td>Environmental Products &amp; Services</td>
<td>N/A</td>
<td>N/A</td>
</tr>
<tr>
<td>(e.g. Renewable energy, recycling)</td>
<td></td>
<td></td>
</tr>
<tr>
<td>Environmental Practices</td>
<td>4</td>
<td>6</td>
</tr>
<tr>
<td>Land, Office, Plant</td>
<td>2</td>
<td>3</td>
</tr>
<tr>
<td>Energy, Water, Materials</td>
<td>2</td>
<td>1</td>
</tr>
<tr>
<td>Emissions, Water, Waste</td>
<td>1</td>
<td>1</td>
</tr>
<tr>
<td>Suppliers &amp; Transportation</td>
<td>N/A</td>
<td>N/A</td>
</tr>
<tr>
<td><strong>Workers</strong></td>
<td>23</td>
<td>18</td>
</tr>
<tr>
<td>Compensation, Benefits &amp; Training</td>
<td>18</td>
<td>12</td>
</tr>
<tr>
<td>Worker Ownership</td>
<td>0</td>
<td>1</td>
</tr>
<tr>
<td>Work Environment</td>
<td>5</td>
<td>3</td>
</tr>
<tr>
<td><strong>Customers</strong></td>
<td>44</td>
<td>N/A</td>
</tr>
<tr>
<td>Customer Products &amp; Services</td>
<td>N/A</td>
<td>N/A</td>
</tr>
<tr>
<td>Products &amp; Services</td>
<td>14</td>
<td>N/A</td>
</tr>
<tr>
<td>Serving Those in Need</td>
<td>30</td>
<td>N/A</td>
</tr>
<tr>
<td><strong>Community</strong></td>
<td>23</td>
<td>17</td>
</tr>
<tr>
<td>Community Practices</td>
<td>23</td>
<td>15</td>
</tr>
<tr>
<td>Suppliers &amp; Distributors</td>
<td>4</td>
<td>2</td>
</tr>
<tr>
<td>Local</td>
<td>4</td>
<td>5</td>
</tr>
<tr>
<td>Diversity</td>
<td>6</td>
<td>2</td>
</tr>
<tr>
<td>Job Creation</td>
<td>3</td>
<td>2</td>
</tr>
<tr>
<td>Civic Engagement &amp; Giving</td>
<td>6</td>
<td>3</td>
</tr>
<tr>
<td><strong>Governance</strong></td>
<td>20</td>
<td>6</td>
</tr>
<tr>
<td>Accountability</td>
<td>6</td>
<td>3</td>
</tr>
<tr>
<td>Transparency</td>
<td>5</td>
<td>3</td>
</tr>
</tbody>
</table>

A score of 80 out of 200 is eligible for certification.

*Of all businesses that have completed the B Impact Assessment. Median scores will not add up to overall.
Social determinants of health community engagement

In addition to providing insurance and medical services, AllCare Health is actively engaged in improving individual lives that are impacted by the social determinants of health. This includes collaborating with local programs and services to address homelessness, food insecurity, transportation, addictions, and other factors that are obstacles to good health. Our goal is to work with members and providers to identify barriers to health and wellness, develop community solutions to reduce or eliminate those barriers, and connect members with local resources to overcome those barriers.

The impact of AllCare’s community support is broad and varied. Examples include:

- Ensuring that people have proper durable medical equipment that they otherwise could not afford.
- Helping senior citizens heat their homes while they recover from surgery or illness.
- Providing transportation to struggling families, so they can get their kids to doctor appointments.
- Incorporating oral-health screenings into family practice offices to prevent childhood tooth decay.
- Promoting trauma-informed care training and awareness in local schools.
- Working with community agencies to develop affordable housing plans.

Hope Village
Case study updates

Rogue Retreat
Inspired by early findings from Rogue Retreat’s housing program and approach to case management in Medford, AllCare Health moved to build a stronger relationship with this community partner in order to provide better health and social outcomes for our homeless members.

In July 2017, AllCare Health entered into a member-based case-management contract with Rogue Retreat. This accomplished several things for AllCare and Rogue Retreat:

1. AllCare Health members now have access to all of Rogue Retreat’s housing options (previously, certain houses had exclusive residency for other health plans).

2. Rogue Retreat has more stable funding and has been able to open a new home specifically for men who are exiting in-patient treatment. Without this new home, those individuals would otherwise be discharged to the street, where their likelihood of relapse is extremely high. Providing housing and services represents an estimated 4 to 1 healthcare savings when compared to in-patient recovery treatment.

Rogue Retreat specializes in housing programs for adults and their dependents who have already completed 60-90 days of sobriety, and who would otherwise be homeless.

There are exceptions to this namely, the Kelly Shelter and Hope Village.

Hope Village is a tiny-home community that opened in the summer of 2017. It provides homes for 14 to 20 residents. The village is self-governed, case-managed, and represents one of the few “housing first” models in SW Oregon. Housing First means that people are placed in a residence to provide security and stability before they have completed sobriety or other hurdles that are common prerequisites for other housing programs. Residents of Hope Village can’t bring or use any substances on site, but they don’t have to complete a rehab program prior to being housed. Once a member has 60-90 days of sobriety at Hope Village, they qualify for placement at one of Rogue Retreat’s other homes or apartments.

The Rogue Retreat is only permitted to operate the Kelly Shelter for 90 days a year. This year, they made the change to an innovative, case-managed shelter program and offered a daytime shelter to support residents. The Kelly Shelter has seen incredible success, having transitioned 31 homeless people into housing throughout the brief 90-day operating window. These are amazing results that are a testament to Rogue Retreat’s case management, passion, and ability to work with people, understand their needs and to truly “meet them where they are.”
Babe Store

In 2017, the Babe store was re-branded to be in alignment with the AllCare Health brand. It relaunched—with a new look—at AllCare Health’s office locations in Jackson and Josephine counties. Curry County’s location is set to open in 2018. Both Jackson and Josephine County locations are open at least one day a week and serve between eight and sixteen members each day they are open. Spanish speaking staff are available at both locations.

The Babe store is a community-based incentive program for AllCare CCO pregnant women and children ages 0-3 years old. Through the Babe program, parents can earn vouchers to redeem for children’s clothing, supplies, pregnancy items, and more. The goal is to encourage utilization of programs that promote optimal pregnancy outcome, improve child health, and teach good parenting skills.

This is achieved through programs that offer education, training, and support for:

• Early and consistent prenatal care.
• Parenting and educational classes.
• Nutritional classes to promote a healthy pregnancy.
• Optimal birth outcome.
• Early childhood development.

Members meet face-to-face with AllCare Health’s Maternal Child Health staff while visiting the store, which allows in-depth conversations that may identify further needs that were not identified over the phone. It promotes a safe environment for members to discuss their concerns regarding pregnancy, infant care, or postpartum issues. Members may also learn about other community programs that are available to them while shopping at Babe.

Babe store items that can be purchased using the earned vouchers include breastfeeding pillows, breastfeeding covers, disposable diapers, wipes, infant tubs, potty chairs, clothing items including sleepwear, onesies, socks, training pants and underwear, hooded bath towels, baby wash, toothbrush/toothpaste sets, baby monitors, sippy cups, large blankets and more.
First Tooth

Early childhood caries is the most chronic disease of childhood, affecting five times more children than asthma. In spite of its high prevalence, tooth decay is a preventable disease. The goal of First Tooth is to reduce early childhood caries in Oregon by training medical and dental providers to implement oral health services for infants and toddlers ages three and under. First Tooth training topics cover: the prevalence and impact of oral disease, risk assessment, culturally appropriate anticipatory guidance, fluoride varnish application, program implementation, workflow tips and access to dental care and a dental home. First Tooth training continues with the pediatric offices doing more oral health assessments and fluoride varnish applications than ever. Training includes the following:

- An in-office training/in-service, 1.5-2 hours in length depending on the organization’s needs.
- Training for all providers and staff on how oral health preventive services can easily be integrated into current services.
- Instruction on fluoride varnish application.
- Culturally appropriate handouts, exam/waiting room posters, and information for caregivers.
- Guidelines to help refer children to a dental home by age one.

The Oregon Oral Health Coalition has provided the trainers with the materials needed and the Oral Health Integration Manager at AllCare Health follows up with the offices to see that things are running smoothly. Adding preventive oral health services to the workflow may initially add up to 7 minutes. With practice, it should take no more than a couple of minutes.

After completing the First Tooth training, two AllCare Independent Physician Association member clinics have completed a total of 888 oral health assessments and 426 fluoride varnish applications.
The PAX Good Behavior Game teaches students self-regulation, self-control, and self-management while collaborating with others for peace, productivity, health, and happiness.

In 2017, AllCare Health was instrumental in implementing The Good Behavior Game in schools throughout Southern Oregon. In the past year, more than 500 teachers, administrators, and other educational professionals have been trained in the practical use of The Good Behavior Game.

To date, 2 private schools, 3 charter schools, 6 early childhood organizations, both school districts in Josephine County, and 8 of the 9 school districts in Jackson county are using The Good Behavior game in their classrooms.

Along with the significant expansion of implementing classrooms within each district over the past year, we’ve also seen greatly improved methods for data collection to demonstrate outcomes for students. Other improvements include greater leveraging of support dollars to sustain the program, and the development of Parent Engagement curriculum that is bringing caregivers into the work of PAX.
Community involvement

It’s only through building a strong and healthy Southern Oregon that we can maintain a strong and healthy AllCare Health. AllCare Health actively invests in our local communities, building infrastructure and other resources that support healthier living in Southern Oregon.

In 2017, AllCare Health, AllCare Health Plan, and AllCare CCO financially provided support to the following projects and organizations in an effort to ensure our communities stay a happy and more healthy place to live.

- Balloon & Kite Festival
- Rogue River Press
- Bandon Fitness Center
- Curry County CCO
- Banner Sale
- RV Manor Foundation
- Banquet
- Royal Kids
- Bates Memorial
- Edenvale
- BBQ Trailer-Old Guard Riders
- Blue Ridge Mountain Cookery
- Bike Now
- Medford Children’s Therapy
- Birch Grove Integration Director
- La Clinica
- Boatnik-Silver Sponsor
- Grants Pass Active Club
- Brady Project
- JoCo Historical Society
- Bridge Run
- Grants Pass YMCA
- Bronze Sponsorship
- Hearts with a Mission
- CASA
- Caveman Soccer
- C & E Systems
- CEC Position
- 211info
- Chamber Activities
- Chamber of Commerce-Grants Pass
- Child & Youth Program
- Butte Falls Community School Partnership
- Clear Project
- Washington State University
- Club Northwest
- Josephine County CCO
- COHO Contribution
- COHO PAC
- Conference
- Performance Excellence Northwest
- CORE Donation
- Southern Oregon University
- Corvette Weekend
- Southern Oregon Corvette Association
- Curry Child Abuse Intervention Center
- Wally’s House
- Diamond Sponsor
- Rogue Winterfest
- Doctor’s Without Borders
- Duck Derby
- Rotary Club of Grants Pass
- Eagle Point SD Graduation Coach
- United Way of Jackson County
- Eagle Rock Elementary PAXIS
- Jackson County School District 9
- Early Learning Professional Development
- Rogue Community College
- Emergency Fund for Low-Income Seniors
- Grants Pass Aging & People with Disabilities
- Empty Bowl
- Options
- Enhancements Project
- College Dreams
- Every Child Oregon
- Portland Leadership Foundation
- Exhibitor/Grant
- SOLA
- Family & Community Engagement Conference
- South Coast Region Early Learning
- Family Fun Night
- United Way of Jackson County
- Family Line March
- 211info
- Family Strengthening Program
- SOGI
Community involvement
Continued

Festival of Trees
Providence Community Health Foundation

Flamingoed
Grants Pass High School Orchestra

Frog O’Faire
GPUWCF

Golf Tournament Sponsorship
Crossing Bridges

Good Behavior Game
Grants Pass School District

Good Behavior Game
Hillside Elementary

Good Behavior Game
Medford School District

Good Behavior Game
PAXIS

Good Behavior Game
Central Point School District

Good Behavior Game
Jackson County School District 5

Good Behavior Game
Pinehurst School District

Good Behavior Game
Prospect School District 59

Good Behavior Game
Table Rock Elementary

Good Behavior Game
Lunchbox Delivery

Grants Pass Sobering Center

Gold Beach Fitness
Curry County CCO

Grants Pass YMCA
Josephine County CCO

Habitat for Humanity

Health Food Festival
Grace Roots

Helmets for Pitcher
Grants Pass Little League

Home-run Sponsorship
Southern Oregon Baseball

Home Delivery Program & Nutrition
Reaching Our Community

Homeless 2 Hopeful Run
Hearts With a Mission

Housing Support
Maslow Project

Housing Support
Rogue Retreat

Humanitarian Efforts
Rotary Club

ID Cards for CCO Members
DMV

Jazz Fest-Premier Sponsor
Grants Pass High School Band

Josephine County Food Bank

Josephine County Library

Kerry Ann Young
Siskiyou Pediatrics

Kirk Jinks Birth Certificate
Orange County Clerk

La Clinica-Behavioral Health
Jackson County CCO

Leaders Conference
Rogue Valley Farm to School

Leading Role Sponsor
Rogue Music Theatre

Listo Family Literacy Program
Southern Oregon Child & Family Council

Literacy Council for Josephine County

Living Well Workshop
Curry Community Health

Lost Belongings to Fire
Steven Peters

Maker Faire
Scienceworks

Member Outreach
Subway Restaurant

Mental Health Program
Addictions Recovery Center

Merker/Benlap Scholarship
Benefit Run
Grants Pass YMCA

Nasal Adapters
Siskiyou Health Center

New Caterpillar
Pacifica

New Dad’s Boot Camp

Newspaper in Education
National Service Center

Nutrition for Families
ROC Food Pantry

OHA Annual Conference
OHSU Foundation

Oregon Pain Guidance
Logan Design

Oregon OHC Project
Oregon Oral Health Coalition

Parenting Education 2017-2018
The Family Connection

Pathways to Positive Parenting
Southwestern Oregon Community College

PEBB Food Drive
Oregon Food Bank

Peerapocalypse Conference

Peer to Peer
Foundations of Recovery

Porchfest

Pregnancy Resource Specialist
Women’s Health Center

Pride of the Northwest
Grants Pass High School

Priority Fitness
Josephine County CCO

Project Baby Check FTE
Siskiyou Community Health Center

Project Community Connect
United Way of Jackson County

Project Proposal
Maslow Project

Puurrfect Partner Scholarship
Rogue Valley Humane Society

Quarterly Billing
Southern Oregon Child & Family Council

RCC Foundation

Recovery Fair
UCAN

Ride the Rogue Event
Rogue River Greenway Foundation

Rise Campaign 2017
Women’s Crisis Support Team

Rogue Gateway Rotary Club

Rogue Valley Family YMCA
Jackson County CCO

Rogue Valley Fitness
Josephine County CCO

Rogue Workforce Partnership

Run for the Law
Securing Our Safety

Rx Motion
Kidzone Foundation
Community involvement
Continued

Sadie Emmons-Pregnancy Resource Specialist
Women’s Health Center

Safe & Sober Graduation Party
Illinois Valley High School

Salmon Derby
Middle Rogue Steelheaders

Scholarship
Heartisan

Scholarship Campaign for Kids
Ashland YMCA

Scholarship Tuition
Roots & Winds Child Development

Silver Sponsorship
American Cancer Society

Siskiyou Challenge
Rogue Valley Farm to School

Smoked Salmon Festival
Maslow Project

Snack Pack Program
Junior League

SORS Pledge
Southern Oregon ESD

Special Olympics

Sponsor–Fee Admission Day
Josephine County Fair

Sponsor–Registered Gift Cards
US Bank CC

Southern Oregon Education Service District
Southern Oregon Success

Southern Oregon Military Appreciation Golf Tournament
Centennial Golf

Southern Oregon Child & Family Council

St. Patrick’s Day Breakfast
North Middle School Honor Choir

Staff Education Support
Family Nurturing Center

Story Behind the Store
Jackson County SOGI

Story Behind the Store
Josephine County SOGI

Strong by 30
United Way of Jackson County

Strong Kids
Grants Pass YMCA

Suicide Prevention Class
Options

Supplies & Managers Salary
Josephine County Food Bank

Taste of the Rogue
Boys-N-Girls Club

Technology Update
WinterSpring

Tee-Off for Kids
Siskiyou Community Health Center

Title Sponsor
Grants Pass Fastpitch

Title Sponsor
Josephine County Fairgrounds

Toast to the Wild
Wildlife Images Rehabilitation

TOPS

Training Profession Services
PAXIS

Uniforms
Grants Pass High School Band

Veterans Appreciation BBQ
Old Guard Riders

Victims Advocate
Oasis Home shelter

Wellness for Everyone
Southern Oregon Jobs with Justice

Wild West Benefit Auction
JoCo Friends of the Fairgrounds

Women’s Health Center

Workforce Development
RCC Foundation

Workshop Sponsorship
Girls Rock

Youth Health Development Project
CASA of Jackson County

Youth Program
Joe’s Place
Our impact on the environment

The AllCare Health corporate building was completed in December 2016. The completion of the building, located at 1701 NE 7th Street in Grants Pass, brought together four previous Grants Pass locations under the same roof.

When making construction decisions, careful consideration was given in regards to the environment. The finished building provides a comfortable and inviting location for our members, community, and employees, while being mindful of our impact on energy and water needs. Here are some of the highlights:

• Installed lighting throughout the building is LED. The lights sense the amount of natural light being provided through the building’s many windows throughout the day and adjust accordingly. Timed motion sensors automatically turn off lights no longer in use.

• All fixtures and appliances that utilize water throughout the building are low-flow and water conserving.

• The HVAC system installed uses a computer-based control system that varies the airflow based on need rather than preset amounts. This system polls individual areas for need and supplies only the air required at the temperature needed, resulting in energy efficient operation. When possible, the system uses outside air to cool the spaces, limiting the use of refrigerant cooled air.

• Many local, reclaimed materials were utilized to construct the building.

• Landscaping was completed using native Southern Oregon plants and a drip irrigation system.

We continue to look for ways to shrink our carbon footprint and lessen our impact on the environment. We encourage all of our employees to be environmentally conscious and support programs—like the “Grounds to Grow On” coffee pod recycling—which turns the spent coffee grounds into compost and the used plastic and foil of the pods into new, post-consumer materials.
2018 benefit goals

We acknowledge that improvement is a continual process in our quest to support and strengthen the health of the communities we serve. AllCare Health is working to further refine and enhance our internal and social determinants of health support technologies and processes to enable us to compile more comprehensive data and streamline our abilities to provide services to those who need them.

Housing

Curry County
We will continue to work with local governments and partners to identify and implement community housing programs with an emphasis on affordable housing and homelessness.

Jackson County
We will continue to work with and engage housing partners who offer case-managed and supportive housing solutions to at-risk and high-needs populations.

Josephine County
The AllCare Health-formed, broad-based Community Housing Team will continue to explore and address the deficit in affordable housing. This team aims to receive recognition and support from the city of Grants Pass to develop housing solutions.

Health Equity

Our Health Equity & Inclusivity Action Team will continue to review and enhance our internal Policies and Procedures to better address the cultural and linguistic needs of our employees and members. We will actively seek and review feedback from our community to gain a better understanding of how we can best meet their needs, and we’ll continue to look for better ways to positively influence the healthcare provider network to do the same. The key areas of our continued focus will be:

- Cultural and Health Equity
- Workforce Diversity
- Improvement for Underserved Populations
An Oregon Benefit Company

Grants Pass
1701 NE 7th Street, Grants Pass, OR 97526
Tel (541) 471-4106

Medford
3629 Aviation Way
Medford, OR 97504
Tel (541) 734-5520

Toll free (888) 460-0185
TTY (800) 735-2900
Fax (541) 471-3784
AllCareHealth.com