

AllCare CCO, Inc.
Board of Governors Annual Meeting
August 17, 2020
Remote Zoom Meeting

Governors Present:

Thom Eagan, DO, Chair	Brian Mateja, DO*
Katherine Johnston, MD, Shareholder Vice-Chair*	Phil Ortega*
Karla McCafferty, Community Vice-Chair*	Pamela Ortiz, DDS*
Susan Seereiter, Secretary/Treasurer*	Candy Rosenberg, Josephine /Douglas Council*
Richard Booth*	Tori Rumrey, FNP*
Peter Buckley*	Chuck Rund*
Lisa Callahan, CPNP*	Mark Simchuk, DPM*
Ben Cannon, MPH, Curry Council*	James Van Horne, MD*
Win Howard	Richard Williams, MD
Mark Jones, MD*	Nicole Witham, Jackson Council*

Governors Absent:

none

Guests:

Mike Bonetto, PhD*
Karin Callahan*
Jessica Durrant*
Bevin Hansel*
Chris Isabell*
Vince Lucido*
Linda Maxon*

Legal Counsel:

Mike Crew, JD*

Staff:

Doug Flow, CEO	Athena Goldberg, LCSW*
Cynthia Ackerman, RN	Heather Handley
Will Brake	Cassie King
Josh Balloch*	Laura McKeane
Kelley Burnett, DO*	Sandy Pennell*
Amy Burns, PharmD*	Carrie Prechtel*
David Candelaria, MD	Freddy Sennhauser
Twila Farris	Deneen Silva, RN*
Susan Fischer-Maki	Justin Zesiger*
Lori Gillespie*	

*Attended Remotely

1. Call to Order

Public Meeting

A. Welcome and Introductions

The meeting was called to order at 6:02 p.m. Dr. Eagan welcomed everyone and noted that all Board Governors were in attendance.

B. Approval of April 2020 Minutes

The minutes from the June 2020 Board meeting were provided in the Board packet. Dr. Eagan asked if there were any proposed changes. There being none, *a motion was made by Dr. Williams to approve the June 22, 2020 minutes as presented. The motion was seconded by Ms. Seereiter, and unanimously approved.*

C. Board Membership

Dr. Eagan reported that at the July 13, 2020 Annual Shareholder Meeting the following actions were recommended: (1) the continued suspension of nominations for new Governors for 2020 and (2) that the period for which voting for new Governors positions has been suspended [July 2018 through July 2021] not be counted as years of service for transitioning the Board membership commencing in July 2021. Dr. Eagan explained that these two actions were recommended in response to the need for continuity of governance during the CCO 2.0 contract renewal and implementation. That situation has now been compounded by the COVID-19 Pandemic. After further discussion, *Dr. Williams moved to approve the Shareholder recommendation as detailed in (1) and (2) above. Mr. Ortega seconded the motion, and it was unanimously approved.*

D. Approval of Board Officers

Mr. Flow recommended that, in response to the need for continuity of governance, the current Board Officers be retained for 2020. After a brief discussion, *Mr. Buckley moved to retain the current slate of AllCare CCO Board Officers for 2020 (Chair: Thom Eagan, DO; Shareholder-Vice Chair: Katherine Johnston, MD; Community-Vice Chair: Karla McCafferty; Secretary-Treasurer: Susan Seereiter). Ms. Callahan seconded the motion, and it was unanimously approved.*

E. ReadyRide Recognition

A trophy was presented to ReadyRide CEO, Mr. Chris Isabell, recognizing his company has provider over one million rides for AllCare CCO members since ReadyRide's inception in October 2014. Mr. Sennhauser said that was his honor to recognize ReadyRide for providing such outstanding service. Mr. Isabell noted that it has been challenging, but they have persevered and succeeded with the help of AllCare.

Dr. Eagan mentioned that one million rides would be approximately 600 rides a day. Mr. Isabell stated that ReadyRide's "high water" mark was about 1,000 rides a day. Mr. Sennhauser pointed out that based on an average ride of just over 10 miles, one million completed rides equates to 10.2 million miles. Mr. Isabell said that while he is proud that ReadyRide has provided over one million rides he feels "the day-to-day interaction with his employees and AllCare members is the best part of the job."



2. Public Health and Community COVID-19 Update

Doctors Burnett and Candelaria provided a regional COVID-19 update. Dr. Burnett noted the increase in both testing and case numbers to date in Josephine County. She discussed school distance versus in-class learning and how local case counts will affect which modalities will be available. Based on current data, in-class learning will be available for grades K-3, and distance learning for grades 4-12 in Josephine County. Curry County case counts are low and stable, allowing in-class learning at all grade levels. Jackson County data with continuing high case counts appears to preclude any in-class learning at this time. Dr. Candelaria reported that Public Health is also working with all county schools in reviewing their plans for distance learning, in-class learning, or a hybrid model. School plans include preparations for an outbreak they are aware could happen at any time.

With support from AllCare CCO, community-wide PCR testing for COVID-19 has been provided by Siskiyou Community Health Center (SCHC). Earlier this month Asante began community PCR testing, and SCHC plans to return to its baseline testing capacity that includes patients accessing its walk-in service. Valley Immediate Care has also been supportive with community COVID-19 antigen testing and reporting to Public Health, and are committed to assist with testing fire fighters who are called to the area. Josephine County Public Health has adequate contact tracing workers in place for the increased case counts, with plans in place to train additional case investigators and contact tracers.

Notable challenges in the region include citizens resistant to State masking guidance, and cooperating with Public Health case investigators and contact tracers. Finally, expansion of testing to smaller populated areas of Josephine County is being explored.

Dr. Candelaria also outlined current progress and challenges in Curry County. Plans include seeking to expand vaccines for children (VFC) from current Oak Street center to include walk-in capacity at Sutter Coast Health in Brookings, and expanded primary care access with South Coast Health Center opening in September 2020. Other challenges in Curry County include occasional COVID test result delays due to residents living/working across the border in California, and difficulty recruiting a Pediatric Provider and a School-based Health nurse to fill existing gaps.

Dr. Burnett mentioned a summer school positive case over the weekend in Josephine County. In discussing COVID-19 antigen testing provided by Valley immediate Care, Dr. Candelaria stated that while the sensitivity is a bit less, that is outweighed by increased access to rapid result testing to promptly identify cases which helps Public Health better understand and mitigate the disease's epidemiology.

Lastly, Dr. Candelaria emphasized that it is fundamentally up to the public to follow State mandates in order to keep case numbers down, that will in turn allow the progressive easing of societal restrictions.

3. Community Advisory Council Activity

A. Ratify Council Member Appointment*

Ms. Prechtel requested the Board approve the appointment of a new Curry County Council member: Machell Carroll.



Ms. Seereiter moved to approve the appointment of Machell Carroll to the Curry County Council. Mr. Ortega seconded the motion, and it was unanimously approved.

B. Council Activity

JACKSON COUNTY:

Ms. Witham provided the following Jackson County Council update.

Recently-Funded Project: The Council recommend funding of \$2,234 for Jog Your Memory. This program offers classes for adult ages 75-95 with the goal of increasing confidence in cognitive functioning and decreasing isolation for this vulnerable population.

Reports from Previously Funded Project

- *Kid Time Demonstration Kitchen-* WIC program managers have reached out to coordinate dates and times for collaborations and trainings.
- *Homeless Management Information System-* Since March 2020, 11 new users have been trained on the Homeless Management Information System (HMIS) in 50 different training sessions (multiple trainings are needed to orient new users). In addition, staff has provided one-on-one, in-depth technical assistance 132 times to HMIS users in Jackson County.
- *ACCESS Mobile Pantry-* When the pandemic began, all Medford pantries closed except the Salvation Army and the Free Mobile Market at the ACCESS campus four days a week. It gave us the flexibility to go to other locations in Medford to provide enhanced accessibility.

Council Membership: Currently meeting guidelines for membership with 60% consumer voice represented on the council.

Current Budget Balance: \$ 85,783.00

JOSEPHINE COUNTY:

Ms. Rosenberg provided the following Josephine County Council update.

Recently-Funded Projects: Jog Your Memory.....\$2,234 in collaboration with Jackson County. Added the ability to assist with Software.

Reports from Previously Funded Project

- *Planting Seeds for the Future/Raptor Creek Farm-* Due to COVID-19 they had to limit the 4 week project to 10 youth to ensure safe distancing. Project provided a safe place for families to explore the outside, learn nutrition, recipes, spices, and more.
- *Safe Sleep-* This project provides safe cribs to low income families. They have stayed in line during COVID-19 and expect to have all the cribs distributed by end of this calendar year.
- *Strengthening Recovery/On Track Rogue Valley-* A yoga based 12-step recovery model to address physical, mental, and spiritual healing. They are working out ways for the classes to be taught remotely by the instructor. The Council offered to cover costs associated with remote access software, if needed.
- *Hugo Hills Facility Start Up Funding-* They are in the final stages of renovation and hope to begin services late August. This was a large undertaking/funding project to create expanded capacity for residential substance use disorder treatment.

Council Membership: Currently meeting guidelines for membership with 60% consumer voice represented on the council.

Current Budget Balance: \$134,378



CURRY COUNTY:

Mr. Cannon provided the following Curry County Council update.

Recently-Funded Projects: None

Reports from Previously Funded Project

- *Farm to School Garden* – not as much activity as they would like, but they are working on building the necessary infrastructure.
- *Financial Education*
- *SNAP Match*
- *The Arc of Curry County*

Membership: Currently 50% consumer voice represented on the council.

Current Budget Balance: \$67,763

Other News: Mr. Cannon developed the new Curry Community Health Improvement Plan website that was launched this month highlighting the current activity:

<https://www.healthycurryoregon.org/>.

C. Coast Community Health/Port Orford Dental Access

Ms. McKeane reported that the Port Orford Dental Collaboration is becoming a reality. An MOU has been signed between Advantage Dental and Coast Community Health. She then introduced Linda Maxon, CEO for Coast Community Health Center. Ms. Maxon is excited to assist in offering dental services in Port Orford. There have been no dental services in the community for over 20 years. She stated that the hope is to get full dental services in the Port Orford facility to support the PCP and nurse currently on site. Recently, funding has been approved to purchase a mobile dental van which will also help extend dental services to rural parts of the region. Ms. Goldberg shared that she grew up in that area and attests that dental services are much needed. Ms. Maxon also mentioned that they have partnered with OHSU School of Dentistry and Coast Community will provide housing facilities that will enable OHSU to house up to six students to stay during a rural health rotation. The hope is that, once graduated, students may return to the community and practice. In concluding, Ms. Maxon thanked Laura McKeane for all of her efforts and support.

D. 2014 CHP Closeout/2019 CHP Update

Ms. Prechtel presented a closeout of the five year 2014 Community Health Improvement Plan (CHP), detailing spending over five years across the three CHP Focus Areas: Health Equity, Healthy Beginnings, and Healthy Living. The 2014-2019 CHP grant awards totaled: Curry Council - \$251,665; Jackson Council -\$429,928; and Josephine/So. Douglas Council - \$319,561.

Ms. Prechtel then gave an update on 2019 CHP funding. She noted that membership numbers have shifted each council's annual budget allocation for 2020/2021 as follows: Curry County- \$58,000; Jackson County \$78,000; and Josephine/So. Douglas \$114,000. CHP 2019 funding was then reviewed for each Council by individual CHP focus areas.



4. Community Engagement

A. Community Information Exchange (CIE) Contract Negotiations

Ms. Fischer-Maki provided an update and recommendation to proceed with contract negotiations with Unite Us as southern Oregon's Community Information Exchange (CIE). She referred to the project's Steering Committee, created from the Board's recommendation in the fall of 2019, and shared details of the meetings held, key focus areas, and what platforms were demonstrated. Ms. Fischer-Maki also noted the work she, Dr. Bonetto, and Mr. Thomas have been engaged in to track CIE work through participation in regional and statewide work groups. Dr. Bonetto explained the role and work of the Oregon Health Leadership Council, which was formed in 2008.

Ms. Fischer-Maki explained the benefits of moving forward together with other statewide efforts and partner Coordinated Care Organizations as Unite Us is already in use in Oregon in many areas. She noted that they have met often with these state level groups, as well as with team members from Jackson Care Connect and CareOregon to ensure alignment and coordination. She stated that the success of the Rogue Hub gives us a good idea of what is to come under the new, robust staffing and continuous quality improvement practices of the Unite Us platform. She shared that the CIE intends to address the fragmentation of services in our region. It is the recommendation of the staff that now is the time to move forward on this regional CIE.

Dr. Bonetto shared that staff are still in negotiations with Unite Us, the selected platform, regarding pricing. The Network Access Fee, paid on an annual basis, is currently set at 100 licenses. There is an additional fee for Network Management which covers the cost of the Community Engagement Manager Unite Us is currently hiring for our area. This will be a key staff person for the project and they will be based locally.

Dr. Williams asked about the ability of the platform to integrate with current systems. Ms. Fischer-Maki noted that systems like EHRs or the Rogue Hub, which is based in the Reliance eReferral platform, have work required to integrate. She also noted that this will fill a void in the community and also give us an early seat in the new service. Dr. Bonetto noted that there are some risks in being a leader with this regional CIE work, as with any of the new innovations the Board has supported over the years. The risk is mitigated, however, by the partnership with Jackson Care Connect, the guidance of the Oregon Health Leadership Council, and the Unite Us proven track record across 52 national implementation sites.

Ms. Witham commended Dr. Bonetto and Ms. Fischer-Maki for their efforts and research, and that she sees this platform as a useful tool in serving our community. Mr. Ortega noted his support of the idea, especially since people are at home more now than ever due to the Pandemic. Ms. McCafferty emphasized the importance of follow through by the vendor and effective feedback loops. She wanted to be sure that if we move forward with the system that partners are able to follow through and use the system well. Ms. Fischer-Maki noted that the real work starts now in making sure the contract agreements put in place set our region up for success. She also noted that Members have to opt in and provide a release of information for each referral made on their behalf.



Dr. Williams asked Dr. Bonetto to discuss communities already using a similar product and if there is any data to show that the use of a CIE helps to reduce costs. Dr. Bonetto answered that this data does exist and that he would forward that on. Dr. Williams also asked if the cost of the project can be counted as a Community Benefit Initiative under Health Related Services. Ms. Farris noted that we will have to look into it, as paying for staff under HRS-CBI is not allowed by OHA per CMS rules.

Mr. Rund stated that he believes we should look at this project with the metric of the world as it is now, not as it once was. It was noted that requirements to do better care coordination are being handed to CCOs and that this tool will have benefits to support the increased requirements regarding the use of Traditional Health Workers.

After further discussion, *Mr. Buckley, moved to proceed with contract negotiations with Unite Us as Southern Oregon's Community Information Exchange (CIE). Dr. Johnston seconded the motion, and it was unanimously approved.*

B. National Webinar: Behavioral/Oral Health Integration

Ms. McKeane was invited to participate in a webinar sponsored by the National Council for Behavioral Health on August 19. She and Linda Mann, from Capitol Dental Care, co-presented. They highlighted work that AllCare CCO has been piloting to incorporate oral health access in the behavior health setting. There were approximately 300 people on the webinar nationwide.

Public Comment

No members of the public were present for comment.

Public Meeting Ends: Executive Session Begins

