



allcarehealth®

2024 Healthy Kids Event

Annual Report

2024 Certified
Benefit Corporation®



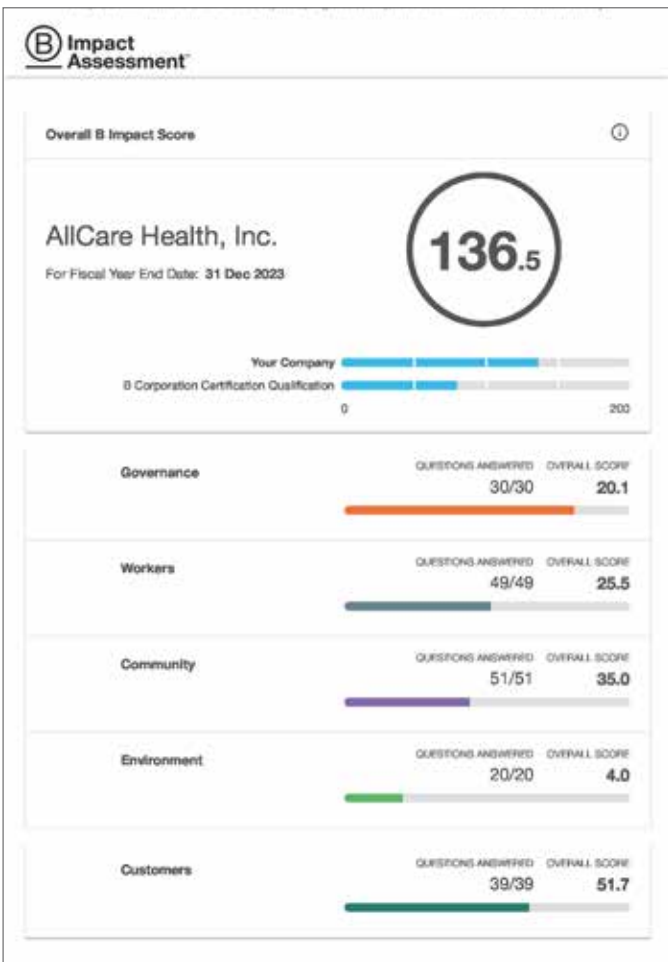
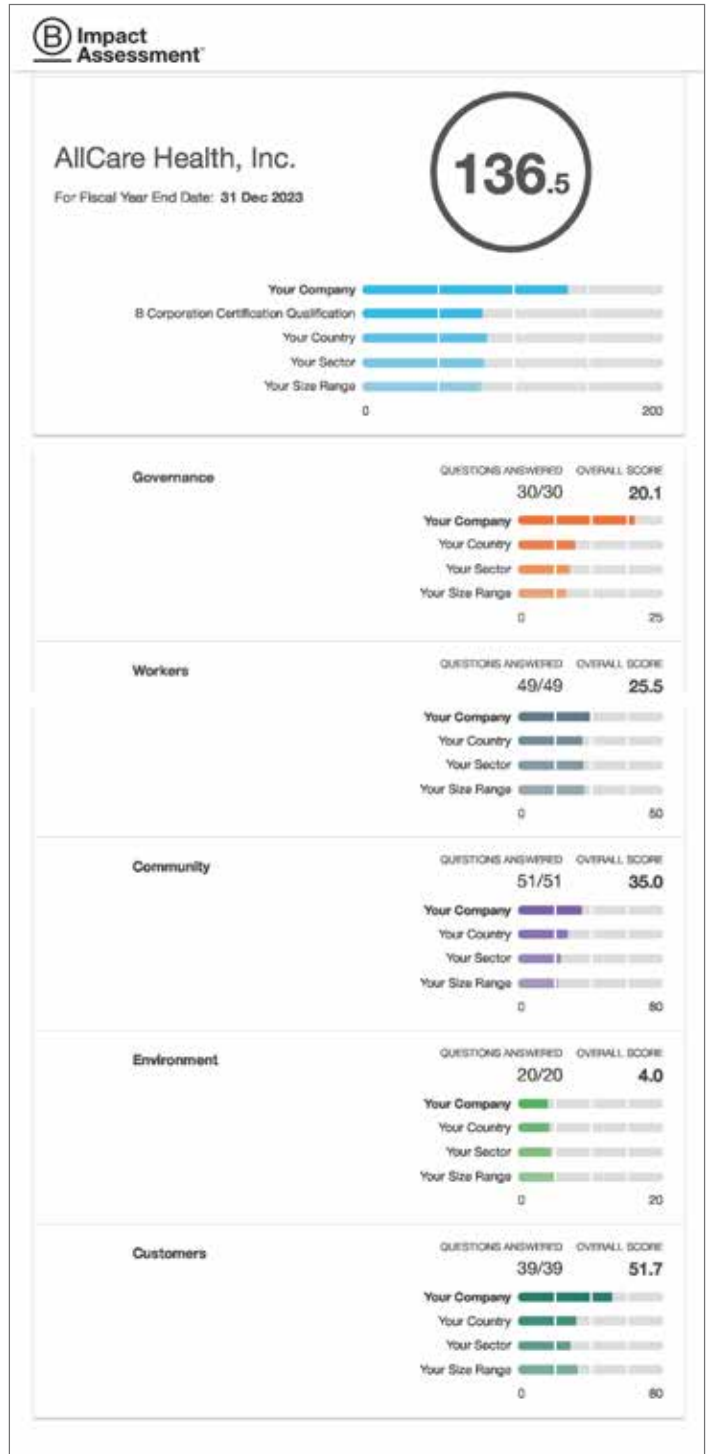
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Growing as a Certified B-Corp.

AllCare Health successfully earned its third 3-year certification, scoring an impressive 136.5 out of 200 points—well above the qualifying threshold of 80! This marks a 14% improvement from the previous score, reflecting significant progress!



You can learn more about AllCare Health's Certified B-Corp story here on YouTube: <https://youtu.be/F72f1UXCShM>



Moving Toward Greatness: Our Organizational Evolution

At AllCare Health, our direction is clear. We are deliberately moving toward becoming what Jim Collins calls a “Great Organization”—an environment where both a strong culture of discipline and a vibrant ethic of entrepreneurship coexist. This balance enables us to operate with the reliability of a high-performing institution while staying agile, innovative, and mission-focused.

We recognize that the path to greatness is not linear. It requires intentional evolution—reworking legacy behaviors and systems that no longer serve us, while building new capabilities that align with our values and vision. That’s where the AllCare Maturity Model comes in.

The AllCare Maturity Model: A Roadmap to Purpose-Driven Growth

The AllCare Maturity Model guides our internal transformation across three core domains: People, Process, and Technology. Each represents a progression from reactive or siloed behaviors toward inclusive, integrated, and purpose-driven operations.

- **People:** We are shifting from a culture marked by unclear accountability and knowledge hoarding to one that prioritizes ownership, empowerment, and co-innovation. By nurturing emerging talent pipelines and creating future leaders, we’re embedding a continuous learning culture into our DNA.
- **Process:** Gone are the days of tribal knowledge and heroic workarounds. We are embracing systems thinking, human-centered design, and shared KPIs that measure real outcomes—not just activities. Our processes are being reimagined to support cross-functional alignment and consistent execution.
- **Technology:** Technology is no longer a barrier—it’s becoming an enabler. We are moving from slow, vendor-driven tech adoption toward solutions that are purpose-built, forward-thinking, and integral to how we deliver impact. AI and digital tools are being embedded not just in operations, but in our business design itself.

Looking Ahead

Our journey is far from over, but the direction is firm. By aligning our structure, people, and tools around a shared vision, AllCare is becoming more than a health organization—we’re becoming a model of what’s possible when purpose meets discipline, and innovation meets accountability.

Lines of business

AllCare CCO

AllCare CCO provides Oregon Health Plan (Medicaid) enrollees in Southern Oregon with convenient access to coordinated care and specialized medical and social needs resources. AllCare CCO provides comprehensive care to approximately 67,000 residents of Jackson, Josephine, Curry, and southern Douglas Counties.

AllCare Advantage

AllCare Advantage/AllCare Health Plan, Inc. is the only locally owned and governed Medicare Advantage (HMO) Plan for Medicare Beneficiaries in Southern Oregon. AllCare Advantage offers its Special Needs Plan for dually eligible beneficiaries (Medicare and Medicaid) in Jackson, Josephine, Curry, and southern Douglas Counties.

AllCare Medical Group

AllCare Medical Group is a multi-site medical practice that delivers provider-led, patient-centered primary care with a total of six clinic locations in the Grants Pass, Glendale, and Illinois Valley regions of Southern Oregon. Each location provides comprehensive care, specialist referrals, and full support from AllCare Health partners.

AllCare Independent Physician Assn.

AllCare IPA is a local association of independent doctors, nurse practitioners, and ophthalmologists in Southern Oregon. Established in 1994 as Mid

Rogue Independent Physician Association (IPA), AllCare IPA represents more than 70 independent physicians in private practice in Josephine County and the city of Rogue River in Jackson County. Our purpose is to support and advance the independent practice of medicine in Southern Oregon.

AllCare Practice Operations

AllCare Practice Operations provides clinics with low-cost access to an electronic medical record and practice management system. It also offers Revenue Cycle Management (medical billing services), Chronic Care Management, and consulting services. Our long-established community presence in the Rogue Valley allows us to provide high-quality, responsive services to provider offices.

AllCare PACE

Since 2020, AllCare PACE (Program of All-inclusive Care for the Elderly) has provided coordinated medical and social services to those wanting to continue living in their homes or community environments (such as residential providers) despite any chronic health needs. It was a welcome alternative to nursing home care. However, in late 2024 our Board of Governors and senior leadership recognized the COVID-19 pandemic and a nationwide shortage of top-level providers had made this unique program unsustainable. PACE closed its doors on December 31, 2024. We ensured that all enrollees continued to have access to excellent care from other providers.



AllCare Medical Group

Even with unexpected changes, the AllCare Medical Group continues to grow and thrive!

The AllCare Medical Group continues to grow and serve the community well, despite some unexpected challenges in 2024.

Plans to relocate the Rogue office to a different facility were in the works at the end of the year, and the Cedarwood office was closed at the end of December. That closure required the relocation of Kalab Carlile, NP-C, to Wellspring in October,

Lacy Scott Wyant, FNP-BC, moved to Douglas in November, and Alyssa Cordel, DNP, FNP-C, was scheduled to move to Mountainview in January to explore the possibility of opening up a same-day clinic in 2025. Support staff moved to other ACMG clinic locations, and patients were notified of their providers relocation, and Alyssa Cordel's patients reassigned to ACMG's new providers.



The Douglas clinic got a much needed sprucing up with beautiful new landscaping, and fresh paint and details all around.



The first ever satisfaction survey of AllCare Medical Group patients took place in 2024, with outstanding positive results! Take a look at what a great job our Medical Groups are doing below.



Looking ahead to 2025, ACMG's same-day appointment clinic, Care Central, is slated to open in the early spring, providing much needed same-day care to ACMG patients, while hopefully relieving the patient loads of our local urgent and emergency care facilities.



APM — Challenge Metrics

Advancing Quality Through Partnership: Our Commitment to the CCO Incentive Program.

Each year, AllCare participates in the CCO Quality Incentive Program—a statewide initiative designed to drive measurable improvements in the care and health outcomes of Oregon Health Plan (OHP) members.

Commonly referred to as the “Quality Pool,” this program provides the opportunity for coordinated care organizations (CCOs) like ours to earn bonus funds by meeting or exceeding specific benchmarks tied to access, prevention, and health equity.

This incentive program continues to be one of the state’s most effective tools for advancing the quality of care across communities. For AllCare, it also serves as a reflection of our deeper commitment: to ensure that every member receives timely, equitable, and person-centered care.

We are proud to report that AllCare met every single quality metric in this year’s program—including the Challenge Pool metrics, which sets an even higher bar

for performance. This is a significant achievement and a testament to the dedication of our provider partners, care teams, and community collaborators. What a success!

Measure Name	Num	Den	# Needed to Pass	Rate	Target
Assessments for Children in DHS Custody	45	49	-4	91.8%	82.3%
Child and Adolescent Well-Care Visits_Age 3 to 6	2128	3210	-69	66.3%	64.1%
Childhood Immunization Status - Combo3	302	703	34	43.0%	47.7%
Cigarette Smoking Prevalence - Rate2 Cigarette Smoking V	1204	7906	-521	15.2%	21.8%
Comprehensive Diabetes Care - HbA1c Poor Control V	580	2801	-40	20.7%	22.1%
Depression Screening and Follow Up Plan	16871	25147	-374	67.1%	65.6%
Immunization for Adolescents - Combo2	148	886	13	16.7%	18.1%
Initiation and Engagement of SUD Treatment - Engagement	326	2624	90	12.4%	15.8%
Initiation and Engagement of SUD Treatment - Initiation	1006	2624	-87	38.3%	35.0%
Meaningful Language Access - Component 1 Survey Must Pass Questions	0	0	0		
Meaningful Language Access - Component 2 Quality Rate	0	0	0	9.3%	7.5%
Oral Evaluation for Adults with Diabetes	687	2740	-75	25.1%	22.3%
Prenatal Postpartum Care - Postpartum Care	353	411	-5	85.9%	84.5%
Preventive Dental or Oral Service Utilization_Age 1 to 5	3014	4567	-597	66.0%	52.9%
Preventive Dental or Oral Service Utilization_Age 6 to 14	6257	9678	-362	64.7%	60.9%
SBIRT - Rate1 Screening	10070	14629	-1350	68.8%	59.6%
SBIRT - Rate2 Brief Intervention or Referral	836	1600	-88	52.3%	46.7%
Social determinants of health Component 1	0	0			
Social Emotional Health Component 1	0	0			

Through focused efforts across the system—from improving adolescent well visits to strengthening behavioral health supports and chronic condition management—we’re not just checking boxes. We’re creating lasting impact in the lives of the people we serve.

Our participation in the Quality Incentive Program is more than a performance metric—it’s a shared vision for a healthier Oregon. And it’s one we remain proud to help lead, year after year.



Increasing Access to Care

AllCare's Language Access program continues to help our LEP members get the care they need.

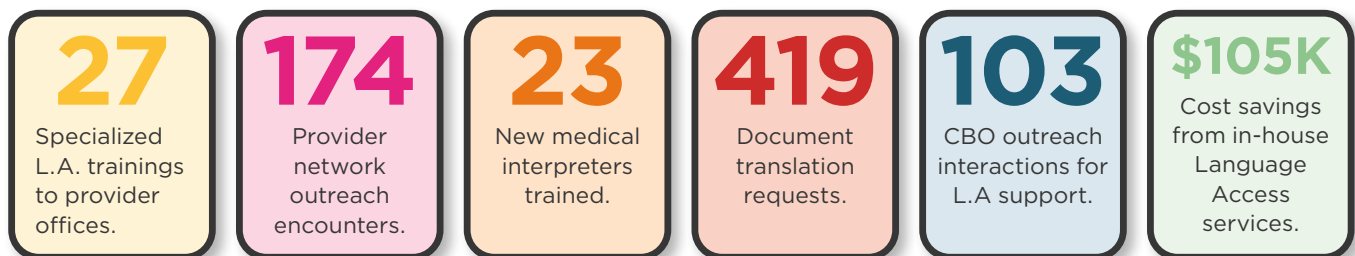
AllCare Health's Language Access team conducted 50 language access training sessions during 2024, conducted 27 specialized language access trainings to provider offices, and completed 174 provider network outreach encounters, which included support, Q&A sessions, meetings, training, and translation services.

Two interpreter training classes were held resulting in the certification of 23 new interpreters from 11 different employers.

The Language Access team completed 419 document translation requests, resulting in a cost savings of more than \$105,000, covering 15 languages and approximately 1,550 translated pages.

Our Language Access Team also collaborated with community-based organizations (CBOs) to provide language access support, resources, interpreter services, and translation services. In 2024, there were 103 CBO outreach interactions and 87 document translations.

The team also provided no-cost translation services to MSO and ACMG offices, delivered a Spanish socio-emotional health presentation in collaboration with Jackson Care Connect, and created a Spanish Limited English Proficiency (LEP) Language Line for launch in early 2025.





NEMT: ReadyRide

10 years of service in helping people get to the care they need.

History

ReadyRide Services, Inc. was established in the spring of 2013 by Chris Isabell and Jeff McConnell, with the primary mission of providing non-emergent medical transportation for AllCare CCO members. After winning the competitive RFP process, ReadyRide was awarded a value-based contract, which became effective on October 1, 2014. Since then, ReadyRide has consistently met and exceeded expectations.

ReadyRide's values, ethics, and mission align seamlessly with AllCare's, making for a strong and mutually beneficial partnership. Our working relationship has been nothing short of exemplary.

Finding a Home

We had a member in Brookings who was homeless and frequently in and out of the hospital. Each time, ReadyRide's driver would return him to a park. The driver noticed he needed a wheelchair and shelter, and after coordinating with AllCare, they secured him a place in an assisted living facility in Grants Pass. When the driver arrived to move him, the member broke down in tears, expressing his deep gratitude and how much this would change his life.

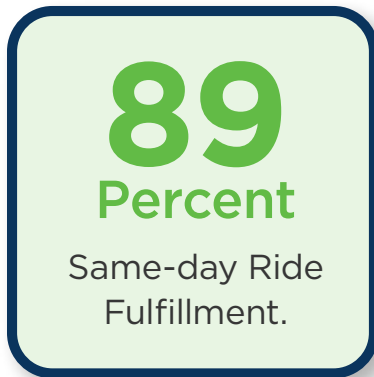


Alerting to Unsafe Living Conditions

We had a member discharged from OHSU in Portland, an amputee, who was initially taken to a motel due to the poor conditions of his home. Despite this, he returned to his residence, and multiple drivers reported the alarming state of his home—no water, no electricity, and the house was dilapidated and condemned. He also mentioned having no food. After ReadyRide alerted AllCare, we were able to move him into a skilled nursing facility.

Appreciation for Weekend Services

A member in Brookings who was recently diagnosed with cancer and needed an urgent MRI in Medford on a Saturday. When he called to ask about a ride, ReadyRide assured him they could help. He was surprised ReadyRide worked on Saturdays and began to cry, expressing his deep gratitude. Transportation had been a significant barrier for him, and knowing he could rely on us anytime brought him great relief.



Year	Number of employees	Total number of trips	Total miles driven	Employee longevity
2014	30	30,081	171,231	2
2023	67	137,443	1,741,910	8



Health Related Social Needs (HRSN)

HRSN benefits are helping people at risk of losing their homes, stay housed and healthy.

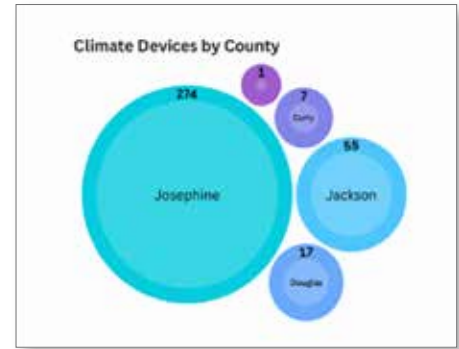
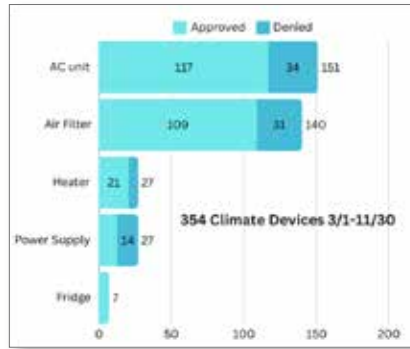
In 2024, Oregon began providing Health-Related Social Needs (HRSN) benefits under its 1115 waiver. These benefits allow AllCare Health and other Coordinated Care Organizations (CCOs) in the state to offer specific non-medical health services, including housing, food, and climate support. Examples of climate support include air conditioners during heatwaves and air filtration devices for members affected by extreme wildfire smoke.

To facilitate collaboration between community partners and AllCare CCO, AllCare allocated \$2.1 million in Community Capacity Building

Funds to 20 local Community-Based Organizations (CBOs). These organizations help connect Medicaid members to services or provide essential resources such as food and housing.

Patients in rural areas particularly benefit from the waiver's expanded coverage and access to essential services. The waiver includes increased eligibility for Medicaid-funded housing support, behavioral health crisis services, and nutrition assistance. This is especially critical in regions where provider shortages and transportation barriers have historically limited access to comprehensive care.

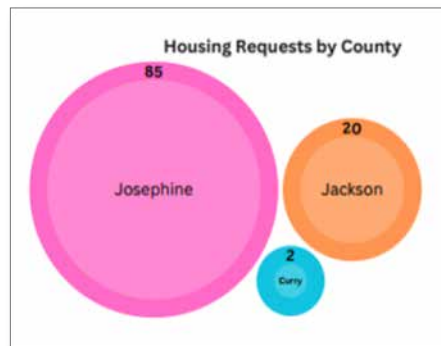
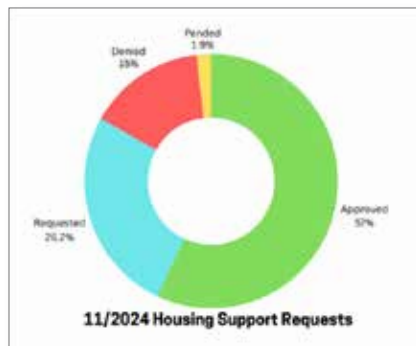
In March 2024, AllCare launched the Climate Support HRSN benefit, expanding on the climate-related assistance already in place in previous years from AllCare’s flexible services program.



On November 1st, our teams at AllCare began administering HRSN benefits related to housing. These new benefits provide up to 6 months of rental & utility payments along with home changes for health and safety to qualifying members. As expected these new benefits have been a huge hit with members, and in our first month we received 107 applications and have successfully approved and disbursed rental payments for over half of them.

Recognizing the importance of working with local landlords, AllCare partnered with Rentec, a national online company specializing in landlord payment and administrative management. This partnership streamlined the payment process for landlords, significantly increasing benefit accessibility and helping more AllCare members avoid eviction due to financial hardship.

Early results indicate that AllCare ranks fourth in per capita utilization of HRSN



services and has the fastest adjudication times in the state. Rapid adjudication is critical for individuals at immediate risk of eviction.

Looking ahead to 2025, AllCare intends to launch

a new food benefit and expand services to additional members.

107 Requests for housing support in the first 30 days

MORE THAN HALF OF THE REQUESTS APPROVED AND RENT DISPERSED!

See what a positive impact the HRSN program is having here on YouTube: <https://youtu.be/yYZXId96MsU>





Help for the Homeless

The ongoing search for long-term solutions to our communities unhoused population continued in 2024.

In 2024, Southern Oregon faced a significant homelessness crisis, with the state's overall homeless population increasing by nearly 14% from the previous year, totaling approximately 22,875 individuals. This surge was particularly evident in rural regions, which saw a 29% increase. The Federal Housing and Urban Development Point In Time surveys of homelessness had previously significantly under-counted unsheltered people in non-urban areas.

Amid this escalating crisis, AllCare Health emerged as the leading





Ribbon cutting ceremony at the Salvation Army's Hope House Transitional Living project in Medford.

proactive contributor to addressing homelessness in the region. In 2024, AllCare Health responded to a US Supreme Court decision on homelessness by referencing our landmark project to document the experiences of homeless individuals across



AllCare's Jennifer Gustafson taping an interview with KOB1 TV.

Southwestern Oregon. Julie Akins, AllCare Health Senior Housing Director and former Ashland mayor led this initiative to provide living examples of the daily challenges faced by those experiencing homelessness. She continued her work through 2024 as the spearhead for effective and compassionate actions that significantly lessened the burden of homelessness on Southern Oregon communities.



Hope House Transitional Living project in Medford.

In May 2024, AllCare Health awarded a \$287,650 grant to the Salvation Army to develop family apartment homes in Southern Oregon. The following month, AllCare provided \$155,733 to the Mid Rogue Foundation to support the purchase of housing units and navigation services for individuals and



families dealing with housing insecurity, behavioral health needs, substance use disorder, and addiction. Throughout 2024, AllCare Health distributed \$1.9 million to support Southern Oregon

initiatives including Maslow Project, an organization dedicated to assisting homeless youth and families, and the Sunstone Housing Collective in Ashland, for over 60 affordable housing units. Overall, AllCare Health was instrumental in creating more than 238 affordable new housing units in Southern Oregon.

Recognizing the importance of systemic change, AllCare Health also advocated for policy reforms. We urged state lawmakers to amend zoning laws to facilitate more affordable housing in rural areas, aiming to address the root causes of homelessness.

Through these multifaceted efforts, AllCare Health has demonstrated a comprehensive approach to mitigating homelessness in Southern Oregon, combining direct support initiatives with advocacy for long-term policy solutions.



Community Impact

How AllCare's Community Partnership Provides Economic Local Impacts. Strengthening Food Access in the Face of Federal Cuts.

Oregon's food banks are experiencing serious strain following over \$1.5 billion in federal funding cuts to the U.S. Department of Agriculture. These reductions have significantly impacted essential programs like the Local Food Purchase Assistance and Local Food for Schools initiatives.

In response to these challenges, AllCare has remained steadfast in our commitment to food sovereignty—ensuring that all community members have consistent access to culturally relevant, nutritious food. Through our HRS Community Benefit Initiative (CBI), we awarded \$279,455 in grants to support local food production and distribution efforts.

These grants help sustain impactful programs such as Double Up Food Bucks (DUFEB) and Protein Match, both of which double the purchasing power of SNAP benefits at local farmers markets. This means families can take home more fresh produce and protein-rich foods while supporting small-scale farmers and boosting the local economy.

These efforts directly benefit communities across AllCare's service area, including Josephine, Jackson, and Curry counties, as well as Glendale and Azalea in Douglas County—helping ensure families in southern Oregon have access to the healthy food they need.

Deepening Our Community Commitment

AllCare's Community Engagement team wrapped up a busy year of high-impact initiatives and partnerships. Our work during this period focused on finalizing key projects and laying the groundwork for future investments in community health and well-being.

Highlights included:

- Awarding new rounds of Community Benefit Initiative (CBI) grants to support local food systems (see above), housing, and culturally specific services.
- Distributing SHARE Initiative funding to address housing stability and other social determinants of health.
- Presenting at multiple regional and statewide conferences, sharing our approach to equity and innovation.

- Delivering HRSN (Health-Related Social Needs) training to partners across our service area.
- Participating in community events, including groundbreakings for new health and housing developments.
- Finalizing and preparing to publish the 2019–2024 Community Health Improvement Plan (CHP) Report, showcasing our long-term impact and partnership-driven progress.

This year-end momentum reflects AllCare's unwavering commitment to addressing upstream health needs and supporting the systems that serve our members every day.





Community Outreach

By working together we're creating better and healthier outcomes for everyone in our service area.

AllCare Health remains committed to fostering community well-being through strategic investments and grassroots engagement. With a history of proactive community involvement, AllCare Health continues to collaborate with local partners to address pressing social and health challenges.

All investments align with AllCare's Values and Vision, Board Priorities, and the achievement of the Quadruple Aim: improved patient experience, better population health, reduced healthcare cost, and enhanced provider well-being. AllCare's investments are designed to meet priorities identified in the State Health Improvement Plan (SHIP), Community Health Improvement Plans (CHIP), Community Health Assessments (CHA), AllCare's Health Equity Plan, environmental disasters, and other potential spending priorities identified by the Oregon Health Authority (OHA).

A cornerstone of this commitment is the role of Community Action Committees (CACs) in Jackson, Josephine, Curry, AllCare Health remains committed to fostering community well-being through strategic investments and grassroots engagement. With a history of proactive community involvement, AllCare Health continues to collaborate with local partners to address pressing social and health challenges.

AllCare's investments are designed to meet priorities identified in the State



Health Improvement Plan (SHIP), Community Health Improvement Plans (CHIP), Community Health Assessments (CHA), AllCare's Health Equity Plan, environmental disasters, and other potential spending priorities identified by the Oregon Health Authority (OHA).

A cornerstone of this commitment is the role of Community Action Committees (CACs) in Jackson, Josephine, Curry, and southern Douglas counties. They direct over \$350,000 in funding to initiatives that enhance health, housing, education, and social services across Southern Oregon. Each CAC includes Southern Oregon community organizers, non-profit representatives, other collaborators, and AllCare members.



Additionally, the Community Health Integration Team within AllCare has successfully distributed over \$3,000,000 into our local communities, building infrastructure, and other resources that support healthier living in Southern Oregon. These investments have included grants to address the housing complexities, behavioral health, education, environmental stewardship, nutritional needs,

community empowerment, and cultural responsiveness.

Community Health Integration Team Investments include:

- Grants Pass School District 7 Early Learning Program.
- Armadillo Charter School FRESH Program.
- Redwood Elementary School Inclusive Playground.
- Grants Pass Children's Museum.
- SHARE - Gold Beach Courage Lane Veteran's Cottages.
- Southern Oregon Success.
- Glendale High School CNA Program.

In addition, CHP Priority investments included:

Behavioral Health and Social Service Supports: \$659,397 invested to serve over 10,000 community members.

Housing Support Services: \$135,000 invested to serve over 11,400 community members. **This amount does not include totals for SHARE and Flex funds not yet calculated for 2024 housing investments.*

Parenting and Life Skills: \$103,494 invested to serve over 2,000 families.

Healthy Nutritious Foods: \$154,750 invested to serve over 14,423 community members.

Access to Healthcare: \$918,459 invested to serve over 120,000 community members. **This was supporting the cost for HIE and CIE.*

Youth and Senior Supports: \$22,500 invested to serve over 170 community members. **This priority area is specific to Curry County.*



Community Outreach Event

Our 1st Annual Healthy Kids Event was a huge success. Family fun and lots of sun!

On Saturday, October 5th, AllCare held its first kid's health fair. The event was led by AllCare's new Tiger Team with volunteers from across departments.

The team recruited over 20 partners who hosted kid-focused activities, performed preventative health screenings, and shared free prizes and healthy items. Kids also enjoyed free ice cream, free Dutch Bros hot chocolate and were awarded a free backpack for completing their healthy scavenger hunt.

Over 400 families attended the event which was communicated to community members by participating organizations along with dedicated outreach

campaigns from AllCare Medical Group, Siskiyou Community Health Center, and Grants Pass Clinic. Based on the amazing turnout and feedback we received we will look at hosting additional events in our other service areas.





More than 400 families attended and over 20 vendors took part in the event!

Grants Pass Clinic conducted 50 screenings for vision and hearing.

AllCare Medical Group administered five immunizations!





Employee Growth

Energage Survey results of employees helped us learn how we can make a better work environment for everyone.

Our first ever Energage Survey of employees helped us learn a lot about where we were at in our organization, and how employees felt about working at AllCare. While our overall **Workplace Experience Score of 62%** was below the desired benchmark, it gave us a good starting point to see where improvement is needed most from the **72% of employees who responded.**

Workplace Experience Themes	Insights from Listening Sessions
65% Engaged	Desire for inclusion in workflow designs and decisions.
73% Closely Aligned	Requiring improved communication for important company information.
48% Empowered to Execute	Seeking clear accountability.
68% Respected & Supported	Believe there are opportunities to reduce waste.
67% Enabled to Grow	Requested additional manager training.
58% Fairly Valued	Important that we breakdown departmental silos and work as a team.



Diversity, Equity & Inclusion (DEI)

We don't know if the name will change, but one thing is for certain; the work will remain the same.

Establishing a Department of Diversity, Equity, and Inclusion (DEI) at AllCare Health reflects our commitment to delivering culturally competent care to Southern Oregon's diverse population. A DEI department is essential for addressing health disparities and enhancing patient outcomes by fostering

a healthcare workforce that embraces and mirrors the community's diversity. This alignment ensures that care strategies are equitable and considerate of varied cultural perspectives. Furthermore, DEI initiatives contribute to staff retention by cultivating an inclusive environment where all employees feel valued. By prioritizing DEI, AllCare Health aims to improve health equity and outcomes for all community members.

AllCare Health initiated its Department of Diversity, Equity, and Inclusion in December 2023, and throughout 2024, developed relationships with other AllCare Health departments and community members.





The DEI Department submitted the Health Equity Plan (HEP) in June 2024 and received positive feedback from OHA's Equity and Inclusion Division. The OHA commented on our significant progress toward our HEP goals. In the last quarter 2024, six of the fifteen submitted goals had been met. One of those goals was for the AllCare Health Human Resources and DEI Departments to collaborate to review and revise internal hiring policies and incorporate a training component, to create a more equitable hiring process. The

policy revision also includes expanding outreach to diverse job boards to attract candidates from underrepresented communities and encourage them to consider a career at AllCare Health. Training will be offered throughout 2025.

Community engagement is a key component of the HEP, playing a vital role in advancing an understanding of the vast and growing diverse community we serve. In 2024 members of the DEI Department attended numerous events supporting our strong community from Brookings to rural areas such as Agness.





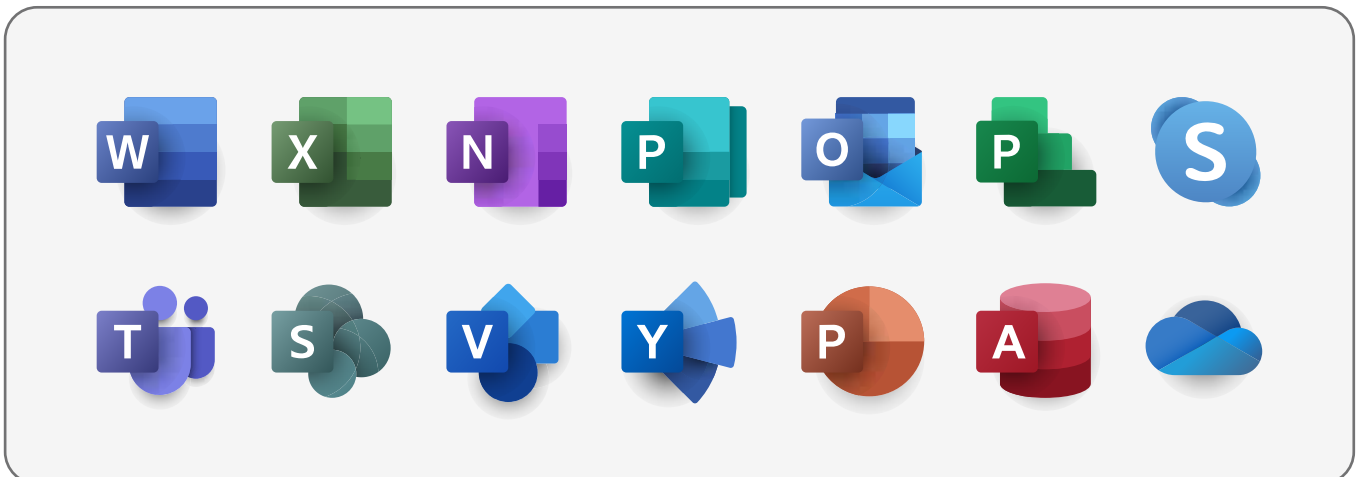
Collaboration (Office 365)

Using technology to help us do our jobs better.

Successfully transitioning to Microsoft's M365 suite marks a major milestone in modernizing our organization's digital infrastructure. In the fall, we launched Microsoft Teams and core Office 365 components company-wide—empowering staff to collaborate in entirely new ways. Cloud-based tools like Teams, SharePoint, OneDrive, and the broader Office 365 ecosystem have unlocked real-time collaboration, seamless document sharing, and flexible communication—whether employees are working remotely, in hybrid environments, or on-site. These platforms are more than just productivity tools—they're accelerators of innovation and operational agility.

In addition to its collaboration tools, Microsoft's cloud ecosystem also includes Power BI, a robust analytical and business intelligence platform. Our Reporting and Data Science team has now transitioned development efforts from Tableau to Power BI. This shift enables deeper integration with the Microsoft stack, allowing analytics to be created, shared, and deployed closer to the teams who use them—dramatically shortening the path from insight to action.

One powerful example is our new wildfire impact dashboard, which visually maps the location of all members across our service area in relation to active fires



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Pediatrician



Marcus Bryner, MD
Vice Chair
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Jessica Durrant
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Director of Teaching, Learning,
and Federal Programs -
Three Rivers School District



Robert Bents, MD
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Matthew Guymon, DO
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Jeremy Hitchcock, MD
Governor
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Lauren Javernick, MD
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Retired Insurance Executive



Brian Mateja, DO
Governor
Family Practitioner



Jason Pilcher, MD
Governor
Family Practitioner



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Karla McCafferty
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and Federal Programs -
Three Rivers School District*



Robert Bents, MD
Orthopedic Surgeon



Peter Buckley
Benefit Governor
Former Oregon State
Representative



Lisa Callahan, CPNP
Certified Family Nurse
Practitioner



Matthew Guymon, DO
Ophthalmologist



Jeremy Hitchcock
Family Practitioner



Lauren Javernick, MD
Obstetrician-Gynecologist



Kristen Johnson, MM, CHW
Executive Director
Oasis Center of the
Rogue Valley



Sarah Kaplansky
Community Advisory
Council Representative -
Curry County



Brian Mateja, DO
Family Practitioner



Sandra Maxwell
Community Advisory Council
Representative - Josephine/
S. Douglas County



Casey Moore
Community Advisory
Council Representative
Jackson County



Phil Ortega
Student Services Supervisor
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New Leadership Ignites AllCare Health Innovation

In 2024, AllCare Health initiated a strategic shift from operating as a traditional health plan toward becoming a comprehensive healthcare company. This transition, led by CEO Max Janasik, focuses on the health of the system as a whole aligning clinical care with social investments to improve stability across Southern Oregon.

Strategic Integration and Performance

Upon taking the helm in early 2024, Janasik prioritized the integration of healthcare delivery with regional social challenges. The organization's efforts focused on two primary drivers of system performance:

- **Strategic Community Stability:** AllCare has unified its community investments with a focus on housing and homelessness. By treating housing as a fundamental component of the healthcare system, we are directing resources toward programs that stabilize the environment in which our members live. This disciplined approach ensures that community funding is used as a lever to improve long-term public health outcomes and system resilience.

- Infrastructure Modernization: We have focused on updating internal processes and tools to reduce administrative friction. By modernizing how the system operates, we are making it easier for members to navigate care and ensuring that our operations are as responsive and efficient as possible.

Looking Forward

The goal for 2025 and beyond is a unified healthcare ecosystem that is resilient and sustainable. By evolving from a plan-focused model to a system-wide healthcare company, AllCare Health is ensuring that Southern Oregon has the infrastructure and support necessary for every member of the community to thrive.



allcare health®

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